

Q&A

No	Question	Answer
1	Is there a participation fee when participating in International Online Exchange?	Free
2	What grades are eligible for International Online Exchange?	5 Year-old class
3	Can I cancel international online exchange after applying?	In principle, we do not accept cancellations so as not to lose the chance for children to learn and enjoy.
4	How should I express my interests and communicate with the people of the other country?	Please use the Cue Cards sent in advance. Japanese and English will be written in the chat function in ZOOM. We do not have time to talk freely without deciding on a theme for each other.
5	Should my child be able to read the characters in the chat function?	The characters in the chat do not have to be readable by the child. The staff should understand the content of the chat and explain to the children.
6	I am worried that my children will not be able to stay focused.	The exchange time is scheduled to be 20 to 30 minutes. The content is designed so that children will not get bored.
7	How do you handle privacy?	In principle, it is the responsibility of the participating facility. At our group-operated nursery school, parents will be asked to fill out a written consent form before the exchange. Children who cannot receive consent will be taken with care to not appear on the screen during international online exchange.
8	Is there a limit to the number of times I can participate?	There is no limit to the number of times you can participate. We are looking forward to your participation.
9	When can you share the information documents required for International Online Exchange, such as Progress sheet and Exchange Cue Cards ?	We will send it when a match has been made with a school for an exchange. The guideline is one week before the implementation date at the latest.
10	How should I check the information of the exchange partner?	We will send you the HP information of the school by email sent after matching, so please check if necessary.